

INTERNET

MERCHANT REQUIREMENTS



TERMS AND CONDITIONS FOR SABC

1. Detailed description of goods and/or services

The SABC is a broadcasting company. TV licences are required to be paid for in terms of the Broadcasting Act No 4 of 1999 as amended.

2. Delivery policy

Subject to confirmed receipt of payment, a TV licence will be confirmed to the customer in digital form via email or SMS.

3. Export restriction

The offering on this website is available for SABC TV licences only. Payment can be made from any country in the world using a valid payment instrument.

4. Statutory Obligations

The provision of services by the SABC is subject to the Statutory Obligations pertaining to a television licence. The Statutory obligations pertaining to a TV licence can be found at <http://www.sabc.co.za/wps/portal/SABC/tvlicterms>.

5. Refund and Returns Policy

The nature of the business i.e. processing of payments for TV licenses, does not require a returns policy. If there are circumstances requiring a refund, each case will be considered on its merits.

6. Customer Privacy policy

The SABC shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA).

7. Payment options accepted

Payment may be made via Visa and MasterCard branded credit and debit cards, bank transfer or once-off debit order instruction into the SABC bank account, the details of which will be provided on request.

8. Credit card acquiring and security

Credit card transactions will be acquired for the SABC via PayGate (Pty) Ltd who are an approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no credit card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

9. Customer details separate from card details

Customer details will be stored by the SABC separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za

10. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

11. Responsibility

CCSC processes the transactions on behalf of the SABC and takes responsibility for all aspects relating to the payment transaction where payment for a TV licence is accepted and processed on the SABC database.

12. Country of domicile

This website is governed by the laws of the Republic of South Africa and ABC chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature Cnr Artillery and Henley rd, Auckland Park, Johannesburg. All disputes that arise hereto or related thereto will be subject to the applicable laws of the Republic of South Africa.

13. Variation

The SABC may, in its sole discretion, change these terms and conditions or any part thereof at any time without notice.

14. Company information

This website is run on behalf of the SABC by The Customer Communication Services Company (Pty) Ltd based in South Africa trading as CCSC and with registration number 2012/133437/07.

15. SABC contact details

Email: enquiries@paymytv.co.za

Tel: 011 330 9555

DISCLAIMER

The Subscriber and/ or User of this SABC service does so at his or her own risk.

Neither the SABC, its affiliates, employees, agents, third party content providers, licensors or licensees warrant that this service shall be free from interruptions or error nor do they warrant that any information obtained using this service shall always be accurate.

This disclaimer of liability applies to any damage/s or injury caused directly or indirectly by any failure of performance, error, omission, interruption, deletion, delay in operation or transmission, unforeseen computer virus, unforeseen and unsolicited permanent or temporary storage of information, communication line failure, theft, destruction, unauthorized access to and/ or alteration of any record, whether for breach of contract, negligence or delict or under any other cause of action.

The SABC shall not be liable for any breach of data protection, privacy or security legislation that may ensue pursuant to the Subscriber/ User's participation in any activity provided or made possible by this service.

The Subscriber /User of this service therefore waives any claims against the SABC that may result from incidents mentioned above.